439 WATER SUPPLY CORPORATION

6202 SPARTA RD., BELTON, TEXAS 76513 PHONE: 254-933-2133 FAX: 254-933-2509

http://www.439watersupply.com



July 16, 2019

Customers of 439 Water Supply Corporation:

The 439 Water Supply Corporation water system PWS ID 0140076 has violated the monitoring and/or reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination. This violation occurred in the monitoring period of the first quarter of 2019.

We are taking the following actions to address this issue: As required, monitoring was completed on a daily basis during the first quarter of 2019. All information was compiled onto the appropriate electronic reporting platform at the end of the quarter. However, the report-preparer failed to hit the "SUBMIT" button on the electronic report, so the report was not submitted to TCEQ and therefore we were given a violation. We were unaware that this issue had occurred until we received notification from TCEQ on July 1 that we were delinquent. The report has now been filed and our staff will definitely be more vigilant in making sure this does not happen in the future. At no time did our chlorine level fail to meet state requirements; this violation was issued for failure to report only.

If you have questions regarding this matter, you may contact our office at 254-933-2133.

POSTED JULY 16, 2019

439 Water Supply Corporation is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint-filing-cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.