



---

### Temporary Disinfectant Conversion from Chloramine to Free Chlorine

439 Water Supply Corporation's treated water supplier, **Water Control Improvement District No. 1 (WCID1)** will temporarily convert the disinfectant use in the distribution system from chloramine to free chlorine. The conversion will begin on February 1<sup>st</sup> and continue through February 28<sup>th</sup>, 2023. During this period, you may experience taste and odor changes associated with this type of temporary disinfectant conversion.

This is the first annual conversion to be conducted as a routine maintenance. Public water systems are required to properly disinfect their water and maintain an adequate disinfectant residual in the distribution system. Chloramine, free chlorine combined with ammonia, is widely used as a disinfectant because it persists for long periods while also limiting the formation of disinfection by-product contaminants. Prolonged use of chloramine coupled with other factors that can affect water quality, such as high temperatures or stagnation of water, may result in the growth and/or persistence of organic matter within the pipes of the distribution system, which may hinder the ability to maintain an adequate disinfectant residual. A temporary conversion to free chlorine, partnered with flushing activities, helps to rid distribution pipes of this organic matter, and improve the quality of your water overall.

For more information, please refer to the WCID1 Press Release at:  
<http://www.wcid1.org/>

For FAQs, please go to the TCEQ website:  
[https://www.tceq.texas.gov/assets/public/comm\\_exec/pubs/gi/gi-466.pdf](https://www.tceq.texas.gov/assets/public/comm_exec/pubs/gi/gi-466.pdf)

---

6202 Sparta Road, Belton, TX 76513  
(P): 254-933-2133 (E): [439water@439watersupply.com](mailto:439water@439watersupply.com) (F): 254-933-2509

**439 Water Supply Corporation is an equal opportunity provider and employer.**

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint form (PDF), found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, office of Adjudication, 1400 independence Avenue, S. W., Washington, D. C. 20250-9410, by fax (202) 690 7442 or email at [program.intake@usda.gov](mailto:program.intake@usda.gov).